AdvertisingAge

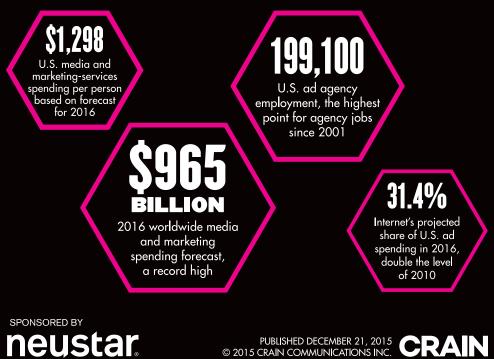
19.6%

Portion of millennial households that don't subscribe to cable or satellite TV

2016 Edition



Annual Guide to Marketers, Media and Agencies



PUBLISHED DECEMBER 21, 2015 CRAIN

THEY'RE THROWING A BIRTHDAY PARTY. WILL YOUR BRAND SHOW UP?

And Carnier Realing Barry A Friends Messages Family & Friends Messages To Wark Realing To Wark Wark One Wark Mat does Warking Strands Surknown? Strands Surknown? Maged winter fait Barry Barry Barry Messages Barry

Twenty people are coming already and they're expecting more. How many of those gifts will have your logo on them? If your marketing reaches the guest list on different channels and devices, and personalizes each offer, you'll be celebrating. See all the ways the solutions on Neustar's marketing platform can help. Go to www.neustar.biz/winterfactpack.

Any consumer information is compiled at the household level using Neustar's products and services and is not based on actual online behavioral data. All characters appearing in this advertisement are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.



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Companies, networks and agencies

CONSUMERS

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AdAge.com/ marketertrees2015update

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Ad Age DATACENTER

200 LEADING NATIONAL ADVERTISERS REPORT



SUBSCRIBE TO DATACENTER TODAY AND ACCESS:

NEW 200 LEADING NATIONAL ADVERTISERS REPORT

- Ranking of the nation's 200 biggest ad spenders
- Marketer Trees 2015: Database showing U.S. ad spending, brands, profiles, agency rosters and key executives for the top 200 advertisers that's DOUBLE last year's data set of 100 advertisers.
- 200 biggest brands, a ranking of the most-advertised brands in the U.S.

AGENCY REPORT 2015

- Database of World's 50 Largest Agency Companies with profiles, agency holdings, financial facts and more
- Expanded rankings of agencies by discipline
- Fast facts and figures on more than 900 agencies
- THE 100 BIGGEST GLOBAL ADVERTISERS
 - The top-spending advertisers in more than 90 countries
- THE LARGEST SPENDERS IN B-TO-B

AdAge.com/GetDatacenterToday

MARKETING FACT PACK 2016

THE BIG LIST

10 key facts on the world of marketers, media and agencies

1. PROCTER & GAMBLE

BIGGEST U.S. ADVERTISER IN 2014





.....

2. AT&T MOST ADVERTISED U.S. BRAND BASED ON AD SPENDING IN 2014



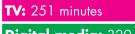


\$1.4 billion in measured-media spending

3. MEDIA SPENDING IN 2016 U.S. FORECAST: \$190 BILLION



4. TIME SPENT BY U.S. ADULTS WITH MAJOR MEDIA IN 2015



Digital media: 329 minutes

5. TELEVISION BIGGEST U.S. AD MEDIUM IN 2015

36.5% of ad spending

6. INTERNET FASTEST-GROWING U.S. AD MEDIUM IN 2015

18.2% growth

7. GOOGLE BIGGEST U.S. MOBILE AD SELLER IN 2015

\$10 billion in mobile ad revenue

8. WPP World's biggest agency Company in 2014

\$19 billion in revenue

9. YOUNG & Rubicam group

WORLD'S BIGGEST AGENCY NETWORK IN 2014

§3.7 billion in revenue

10. EPSILON BIGGEST U.S. AGENCY

N 2014

\$1.8 billion in revenue

MARKETERS

U.S. AND WORLDWIDE MEDIA ADVERTISING GROWTH RATES

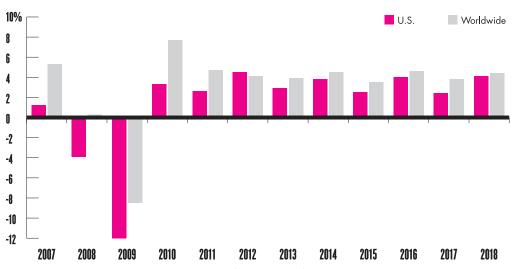
PERCENT CHANGE IN AD SPENDING, 2011-2018

Forecasts and revised historic data. The average of GroupM, Magna Global and ZenithOptimedia forecasts suggests U.S. ad spending growth of 4.0% in 2016, up from 2.5% in 2015, as spending gets a boost from election ads and the Olympics. Consensus for worldwide ad spending is 4.6% in 2016, up from 3.5% in 2015.

| U.S. | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
|---|-------------------|-------------|--------------|--------------|------|--------------|------|------|
| GroupM (WPP) | 3.1% | 3.8% | 2.4% | 3.1% | 1.8% | 2.7% | NA | NA |
| Magna Global (Interpublic) | 3.1 | 4.9 | 2.4 | 3.3 | 2.1 | 5.2 | 1.5% | 4.8% |
| ZenithOptimedia (Publicis) | 1.7 | 4.6 | 3.8 | 4.9 | 3.6 | 3.9 | 3.2 | 3.3 |
| Kantar Media (WPP) | 0.8 | 3.2 | 0.9 | 0.7 | -3.9 | NA | NA | NA |
| Average of GroupM, Magna Global and Zenith | 2.6% Optimedic | 4.5% | 2.9 % | 3.8 % | 2.5% | 4.0 % | 2.4% | 4.1% |
| WORLDWIDE | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
| | | 1 | | 2011 | 2010 | 2010 | 2011 | 2010 |
| GroupM (WPP) | 4.9% | 4.3% | 3.6% | 3.9% | 3.4% | 4.5% | NA | NA |
| GroupM (WPP) Magna Global (Interpublic) | | 4.3% 3.9 | 3.6% 3.9 | | | | | |
| | 4.8 | | | 3.9% | 3.4% | 4.5% | NA | NA |

AD SPENDING GROWTH IN U.S. AND WORLDWIDE

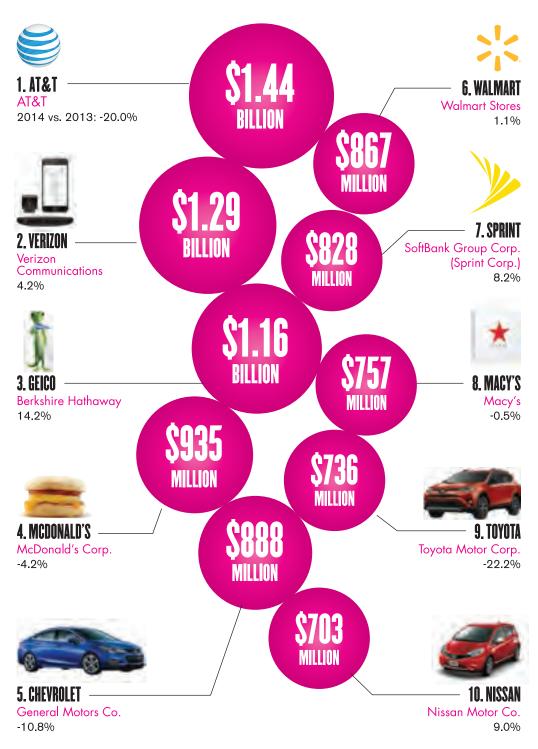
Based on average of GroupM, Magna Global and ZenithOptimedia forecasts, 2007-2018.



Source: December 2015 advertising forecasts of WPP's GroupM (This Year, Next Year), Interpublic Group of Cos'. Magna Global (Global Ad Spend Forecast) and Publicis Groupe's ZenithOptimedia (Advertising Expenditure Forecasts). Numbers rounded. Figures include TV, internet, newspaper, magazine, radio and out of home. Figures from WPP's Kantar Media are U.S. measured-media spending growth rates; 2015 reflects first six months of 2015. U.S. averages for 2017 and 2018 based on average of Magna Global and ZenithOptimedia. More info: groupm.com, kantarmedia.us, magnaglobal.com, zenithoptimedia.com.

10 MOST ADVERTISED BRANDS

Based on 2014 U.S. measured-media ad spending.



From 200 Leading National Advertisers 2015 (July 13, 2015, print edition). See ranking of nation's 200 most advertised brands: AdAge.com/Inc2015. Source: Ad Age Datacenter analysis of measured-media data from WPP's Kantar Media. Company's measured spending for all goods and services related to brand. More info: kantarmedia.us.

25 BIGGEST U.S. ADVERTISERS

By 2014 total U.S. ad spending (measured media plus unmeasured spending). Dollars in millions.

| DANK | MARWETTER HEARQUARTERS | |)TAL U.S. AD SPEN ED MEDIA PLUS U | NMEASURED) | | MEASURED-M Ad Spending | |
|-----------|---|----------|--------------------------------------|---------------|------------------------|---------------------------|----------------|
| RANK 1 | MARKETER, HEADQUARTERS Procter & Gamble Co. Cincinnati | \$4,607 | 2013 \$4,809 | % CHG -4.2 | 2014 \$2,919 | 2013 \$3,362 | % CHG -13.2 |
| 2 | AT&T Dallas | 3,272 | 3,268 | 0.1 | | φ3,302 1,880 | -13.0 |
| | | , | , | | 1,636 | , | |
| 3 | General Motors Co. Detroit | 3,120 | 3,142 | -0.7 | 1,660 | 1,813 | -8.4 |
| 4 | Comcast Corp. Philadelphia | 3,029 | 3,082 | -1.7 | 1,557 | 1,668 | -6.7 |
| 5 | Verizon Communications New York | 2,526 | 2,438 | 3.6 | 1,292 | 1,238 | 4.4 |
| 6 | Ford Motor Co. Dearborn, Mich. | 2,467 | 2,559 | -3.6 | 842 | 1,138 | -26.0 |
| 7 | American Express Co. New York | 2,364 | 2,191 | 7.9 | 372 | 300 | 24.0 |
| 8 | Fiat Chrysler Automobiles London | 2,250 | 1,974 | 14.0 | 1,128 | 1,166 | -3.3 |
| 9 | L'Oréal Clichy, France | 2,158 | 2,202 | -2.0 | 1,474 | 1,605 | -8.2 |
| 10 | Walt Disney Co. Burbank, Calif. | 2,109 | 1,964 | 7.4 | 869 | 892 | -2.6 |
| 11 | Toyota Motor Corp. Toyota City, Japan | 2,090 | 2,090 | 0.0 | 1,203 | 1,275 | -5.6 |
| 12 | Johnson & Johnson New Brunswick, N.J. | 1,968 | 1,875 | 5.0 | 1,088 | 1,027 | 5.9 |
| 13 | Walmart Stores Bentonville, Ark. | 1,940 | 1,926 | 0.7 | 947 | 940 | 0.8 |
| 14 | JPMorgan Chase & Co. New York | 1,897 | 1,879 | 0.9 | 345 | 417 | -17.2 |
| 15 | Samsung Electronics Co. Suwon, South Korea | 1,825 | 1,701 | 7.3 | 668 | 614 | 8.8 |
| 16 | Time Warner New York | 1,697 | 1,724 | -1.6 | 1,006 | 894 | 12.6 |
| 17 | Pfizer New York | 1,673 | 1,479 | 13.1 | 1,423 | 1,158 | 22.9 |
| 18 | Target Corp. Minneapolis | 1,647 | 1,623 | 1.5 | 686 | 731 | -6.1 |
| 19 | Macy's Cincinnati | 1,602 | 1,623 | -1.3 | 834 | 839 | -0.5 |
| 20 | Bank of America Corp. Charlotte, N.C. | 1,584 | 1,580 | 0.3 | 354 | 476 | -25.7 |
| 21 | 21st Century Fox New York | 1,584 | 1,240 | 27.7 | 768 | 683 | 12.5 |
| 22 | Anheuser-Busch InBev Leuven, Belgium/St. Louis | 1,568 | 1,564 | 0.3 | 539 | 572 | -5.8 |
| 23 | Berkshire Hathaway Omaha, Neb. | 1,539 | 1,552 | -0.8 | 1,429 | 1,256 | 13.7 |
| 24 | SoftBank Group Corp. (Sprint Corp.) Overland Park, Kan. | 1,500 | 1,555 | -3.5 | 929 | 943 | -1.5 |
| 25 | Capital One Financial Corp. McLean, Va. | 1,464 | 1,285 | 14.0 | 442 | 459 | -3.7 |
| | Total for the 25 | \$53,480 | \$52,324 | 2.2 | \$26,410 | \$27,345 | -3.4 |

From 200 Leading National Advertisers 2015 (July 13, 2015, print edition). See expanded data and report methodology at **AdAge.com/Inc2015**. See 200 Leading National Advertisers database including profiles, agency rosters and executives, updated in December 2015: **AdAge.com/marketertrees2015update**.

Source: Ad Age Datacenter. Total U.S. ad spending is measured-media ad spending (from WPP's Kantar Media) plus unmeasured spending (estimated by Ad Age). Numbers rounded. Measured spending includes TV, newspaper, magazine, radio, outdoor and internet (display advertising; excludes paid search, video and other forms of internet advertising). More info: kantarmedia.us. Unmeasured spending figures are Ad Age Datacenter estimates including direct marketing, promotion, internet paid search, social media and other forms of spending not included in measured media.

25 BIGGEST GLOBAL ADVERTISERS

By 2014 worldwide measured-media ad spending. Dollars in millions.

| RANK | MARKETER, HEADOUARTERS | MEAS 2014 | WORLDWIDE URED-MEDIA AD S 2013 | SPENDING % Chg | U.S. 2014 | MEASURED-M Ad Spending 2013 | |
|------|--|--------------|--------------------------------------|-------------------|--------------|-----------------------------------|-------|
| 1 | Procter & Gamble Co. Cincinnati | \$10,125 | \$10,531 | -3.9 | \$2,919 | \$3,362 | -13.2 |
| 2 | Unilever London/Rotterdam, Netherlands | 7,394 | 7,682 | -3.8 | 844 | 805 | 4.8 |
| 3 | L'Oréal Clichy, France | 5,264 | 5,666 | -7.1 | 1,474 | 1,605 | -8.2 |
| 4 | Coca-Cola Co. Atlanta | 3,279 | 3,012 | 8.9 | 409 | 320 | 27.7 |
| 5 | Toyota Motor Corp. Toyota City, Japan | 3,185 | 3,431 | -7.2 | 1,203 | 1,275 | -5.6 |
| 6 | Volkswagen Wolfsburg, Germany | 3,171 | 3,048 | 4.0 | 605 | 526 | 14.9 |
| 7 | Nestlé Vevey, Switzerland | 2,930 | 3,078 | -4.8 | 703 | 811 | -13.3 |
| 8 | General Motors Co. Detroit | 2,849 | 3,101 | -8.2 | 1,660 | 1,813 | -8.4 |
| 9 | Mars Inc. McLean, Va. | 2,569 | 2,698 | -4.8 | 827 | 807 | 2.5 |
| 10 | McDonald's Corp. Oak Brook, III. | 2,494 | 2,638 | -5.5 | 936 | 976 | -4.1 |
| 11 | RB (Reckitt Benckiser Group) Slough, U.K. | 2,449 | 2,536 | -3.4 | 296 | 416 | -28.8 |
| 12 | Naspers Cape Town, South Africa | 2,427 | 2,298 | 5.6 | 0 | 0 | NA |
| 13 | Sony Corp. Tokyo | 2,346 | 2,698 | -13.0 | 621 | 560 | 10.9 |
| 14 | AT&T Dallas | 2,183 | 2,454 | -11.0 | 2,014 | 2,230 | -9.7 |
| 15 | Nissan Motor Co. Yokohama, Japan | 2,180 | 2,156 | 1.1 | 862 | 862 | 0.0 |
| 16 | Johnson & Johnson New Brunswick, N.J. | 2,072 | 2,006 | 3.3 | 1,088 | 1,027 | 5.9 |
| 17 | PepsiCo Purchase, N.Y. | 2,063 | 2,655 | -22.3 | 817 | 889 | -8.1 |
| 18 | Pfizer New York | 1,984 | 1,630 | 21.8 | 1,423 | 1,158 | 22.9 |
| 19 | Ford Motor Co. Dearborn, Mich. | 1,981 | 2,254 | -12.1 | 842 | 1,138 | -26.0 |
| 20 | Fiat Chrysler Automobiles London | 1,945 | 1,994 | -2.5 | 1,128 | 1,166 | -3.2 |
| 21 | Samsung Electronics Co. Suwon, South Korea | 1,905 | 2,103 | -9.4 | 668 | 614 | 8.8 |
| 22 | Yum Brands Louisville, Ky. | 1,766 | 1,806 | -2.2 | 843 | 862 | -2.1 |
| 23 | Mondelez International Deerfield, III. | 1,738 | 1,724 | 0.8 | 198 | 203 | -2.5 |
| 24 | Comcast Corp. Philadelphia | 1,715 | 1,848 | -7.2 | 1,557 | 1,668 | -6.7 |
| 25 | Deutsche Telekom (T-Mobile) Bonn, Germany | 1,649 | 1,729 | -4.6 | 871 | 803 | 8.5 |
| | Total for the 25 | \$73,662 | \$76,777 | -4.1 | \$24,806 | \$25,896 | -4.2 |

From Global Marketers 2015 (Dec. 7, 2015).

See 10 biggest advertisers for 95 countries and markets, report methodology and links to measured-media tracking services by country: AdAge.com/globalmarketers2015.

Source: Ad Age Datacenter analysis of data from measured-media tracking services. Numbers rounded. U.S. measured media from Kantar Media. **AT&T:** Includes DirecTV, acquired in July 2015.

U.S. MARKET LEADERS BY CATEGORY

With U.S. measured-media ad spending from Kantar Media. Dollars in millions.

WIRELESS

U.S. market share for wireless-service providers

| RANK 2014 | MARKETER | MARKET Share 2014 | MEASURED Media 2014 |
|--------------|---|----------------------|------------------------|
| 1 | Verizon Communications | 32.6% | \$1,040 |
| 2 | AT&T | 29.2 | 1,200 |
| 3 | SoftBank Group Corp. (Sprint Corp | .) 13.6 | 908 |
| 4 | Deutsche Telekom (T-Mobile US) | 12.5 | 845 |
| 5 | America Movil (TracFone Wireles | s) 8.8 | 166 |
| 6 | Telephone and Data Systems (U.S. Cellular) | 1.4 | 34 |
| | Top 6 | 98.1 | 4,194 |
| | All other | 1.9 | 1,237 |
| Indu | stry total (subscribers in millions) | 355.4 | \$5,431 |

CREDIT CARDS

U.S. market share based on card purchase volume

| RANK 2014 | MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 | | |
|--------------|--|----------------------|------------------------|--|--|
| 1 | American Express Co. | 25.1% | \$336 | | |
| 2 | JPMorgan Chase & Co. (Chase) |) 19.4 | 200 | | |
| 3 | Bank of America Corp. | 10.7 | 139 | | |
| 4 | Citigroup (Citibank) | 8.3 | 214 | | |
| 5 | Capital One Financial Corp. | 6.7 | 317 | | |
| 6 | Discover Financial Services | 4.4 | 132 | | |
| 7 | U.S. Bancorp (U.S. Bank) | 3.9 | 1 | | |
| 8 | Wells Fargo & Co. | 3.7 | 4 | | |
| 9 | Barclays | 2.2 | 27 | | |
| 10 | Synchrony Financial | 1.5 | 3 | | |
| Indu | Industry total (purchase volume, \$ trillions) \$2.631 \$1.685 | | | | |

RETAIL

I

INSURANCE BRANDS

Share of insurance industry U.S. measured-media spending

| RANK 2014 | BRAND, MARKETER | SHARE OF AD Spending 2014 | |
|--------------|---|------------------------------|---------|
| 1 | Geico Berkshire Hathaway | 19.8% | \$1,159 |
| 2 | State Farm State Farm Mutual Auto Insuran | ce Co. 10.2 | 599 |
| 3 | Progressive Progressive Corp. | 9.7 | 572 |
| 4 | Allstate Allstate Corp. | 7.2 | 425 |
| 5 | Nationwide Nationwide Mutual Insurance | Co. 5.6 | 326 |
| 6 | Liberty Mutual Liberty Mutual Holding | Co. 4.5 | 265 |
| 7 | Esurance Allstate Corp. | 4.5 | 263 |
| 8 | Farmers Insurance Zurich Insurance | Group 2.9 | 170 |
| 9 | UnitedHealthcare UnitedHealth Group | 2.8 | 163 |
| 10 | USAA United Services Automobile Association | on 2.4 | 142 |
| Total | industry measured-media spend | ling | \$5,869 |

Ranking based on U.S. measured-media spending

| RANK 2014 | MARKETER | SHARE OF U.S. Retail sales 2014 | |
|--------------|---------------------------------------|------------------------------------|----------|
| 1 | Walmart Stores | 11.5% | \$947 |
| 2 | Macy's | 0.9 | 834 |
| 3 | Target Corp. | 2.4 | 686 |
| 4 | Amazon | 1.5 | 454 |
| 5 | Sears Holdings Corp. | 1.0 | 430 |
| 6 | Home Depot | 2.5 | 402 |
| 7 | J.C. Penney Co. | 0.4 | 390 |
| 8 | Lowe's Cos. | 1.8 | 344 |
| 9 | Kohl's Corp. | 0.6 | 320 |
| 10 | Best Buy Co. | 1.2 | 310 |
| Indu | stry total (U.S. sales, \$ trillions) |) \$ 3.022 | \$15.735 |

From Ad Age's 200 Leading National Advertisers 2015 (July 13, 2015, print edition). Numbers rounded. Expanded footnotes and source information: AdAge.com/Inc2015. Source: U.S. measured-media spending from WPP's Kantar Media. Dollars in millions. More info: kantarmedia.us.

Other sources: Wireless: U.S. network operator market share from ComScore MobiLens for subscribers (age 13+), three months ended December 2014, Year-end subscriber connections (number of active devices) from CTIA; some users have more than one device. More info: comscore.com; cita.org. Ad spending for companies' wireless services. Credit cards: The Nilson Report. More info: nilsonreport.com. Insurance brands: Ad Age Datacenter analysis of measured-media spending. Share shown is spending on brand as percentage of industry total spending. Retail: Company filings; Census Bureau (U.S. sales total from Census Bureau's Monthly Retail Trade Survey). More info: census.gov. Amazon: Share shown is Ad Age Datacenter estimate.

BIRTHDAY SHOPPING. IT'S A COMPETITIVE SPORT.

GRANDMA WAGNER // #1 IN HER GRANDKID'S HEART

She's shopping for her grandson, so she's got her game face on. You see, for Grandma Wagner only the perfect gift will do. To understand consumers like her, start by onboarding your data to Neustar's marketing platform. From there you can combine it with our offline information, based on 120 million U.S. households. Gain insights in real time, personalize messages, and help cement her status as the mother of all grandmas. Learn more at www.neustar.biz/winterfactpack.

Any consumer information is compiled at the household level using Neustar's products and services and is not based on actual online behavioral data. All characters appearing in this advertisement are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.



U.S. MARKET LEADERS BY CATEGORY

With U.S. measured-media ad spending from Kantar Media. Dollars in millions.

AUTO MARKETERS

U.S. market share for auto/light-truck marketers

| RANK 2014 | MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 |
|--------------|--|----------------------|------------------------|
| 1 | General Motors Co. | 17.8% | \$1,660 |
| 2 | Ford Motor Co. | 15.0 | 842 |
| 3 | Toyota Motor Corp. | 14.4 | 1,203 |
| 4 | Fiat Chrysler Automobiles | 12.7 | 1,128 |
| 5 | Honda Motor Co. | 9.3 | 567 |
| 6 | Nissan Motor Co. | 8.4 | 862 |
| 7 | Hyundai Motor Co. | 4.4 | 304 |
| 8 | Volkswagen | 3.6 | 605 |
| 9 | Kia Motors Corp. | 3.5 | 381 |
| 10 | BMW Group | 2.4 | 198 |
| Indu | stry total (vehicles sold in millions) | 16.523 | \$8,700 |

PERSONAL CARE BRANDS

Share of U.S. personal care measured-media spending

| RANK 2014 | BRAND, MARKETER | SHARE OF AD Spending 2014 | MEASURED Media 2014 |
|--------------|---------------------------------------|------------------------------|------------------------|
| 1 | L'Oréal Paris L'Oréal | 8.1% | \$561 |
| 2 | Maybelline New York L'Oréal | 4.4 | 302 |
| 3 | Crest Procter & Gamble Co. | 4.0 | 274 |
| 4 | Garnier L'Oréal | 3.4 | 232 |
| 5 | Neutrogena Johnson & Johnson | 3.3 | 229 |
| 6 | Olay Procter & Gamble Co. | 3.1 | 215 |
| 7 | Dove Unilever | 2.6 | 180 |
| 8 | CoverGirl Procter & Gamble Co. | 2.2 | 155 |
| 9 | Gillette Procter & Gamble Co. | 2.2 | 155 |
| 10 | Colgate Colgate-Palmolive Co. | 2.2 | 153 |
| Total | personal care measured-med | ia spending | \$6,931 |

AUTO BRANDS

U.S. market share for auto/light-truck brands

| RANK 2014 | BRAND, MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 |
|--------------|--|----------------------|------------------------|
| 1 | Ford Ford Motor Co. | 14.4% | \$612 |
| 2 | Chevrolet General Motors Co. | 12.3 | 888 |
| 3 | Toyota Toyota Motor Corp. | 12.1 | 736 |
| 4 | Honda Honda Motor Co. | 8.3 | 430 |
| 5 | Nissan Nissan Motor Co. | 7.7 | 703 |
| 6 | Hyundai Hyundai Motor Co. | 4.4 | 304 |
| 7 | Jeep Fiat Chrysler Automobiles | 4.2 | 279 |
| 8 | Kia Kia Motors Corp. | 3.5 | 381 |
| 9 | Dodge Fiat Chrysler Automobiles | 3.5 | 268 |
| 10 | Subaru Fuji Heavy Industries | 3.1 | 294 |
| Indu | stry total (vehicles sold in millions) | 16.523 | \$8,700 |

HOUSEHOLD PRODUCT BRANDS

П

Share of U.S. household product ad spending

| RANK 2014 | BRAND, MARKETER | SHARE OF AD Spending 2014 | MEASURED Media 2014 |
|--------------|------------------------------------|------------------------------|------------------------|
| 1 | OxiClean Church & Dwight Co. | 8.0% | \$146 |
| 2 | Tide Procter & Gamble Co. | 7.7 | 142 |
| 3 | Clorox Clorox Co. | 5.9 | 109 |
| 4 | Charmin Procter & Gamble Co. | 4.8 | 88 |
| 5 | Bounty Procter & Gamble Co. | 4.6 | 83 |
| 6 | Febreze Procter & Gamble Co. | 4.3 | 79 |
| 7 | Glade SC Johnson | 3.8 | 69 |
| 8 | Gain Procter & Gamble Co. | 3.3 | 61 |
| 9 | Arm & Hammer Church & Dwight C | Co. 3.0 | 55 |
| 10 | Lysol RB (Reckitt Benckiser Group) | 2.6 | 48 |
| Total | \$1,831 | | |

From Ad Age's 200 Leading National Advertisers 2015 (July 13, 2015, print edition). Numbers rounded. Expanded footnotes and source information: AdAge.com/Ino2015. Source: U.S. measured-media spending from WPP's Kantar Media. Dollars in millions. More info: kantarmedia.us.

Other sources: **Auto marketers, auto brands:** Automotive News Data Center (market share, sales). More info: autonews.com. Market share is for cars and light trucks. U.S. measured-media spending for automakers. Excludes dealer advertising. **Personal care brands:** Ad Age Datacenter analysis of measured-media spending. Share of advertising and industry total category ad spending. **Household product brands:** Ad Age Datacenter analysis of measured-media spending. Share of advertising and industry total category ad spending.

U.S. MARKET LEADERS BY CATEGORY

With U.S. measured-media ad spending from Kantar Media. Dollars in millions.

BEVERAGE BRANDS

U.S. market share based on sales volume

| RANK 2014 | BRAND, MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 |
|--------------|-----------------------------------|----------------------|------------------------|
| 1 | Coke Coca-Cola Co. | 13.3% | \$270 |
| 2 | Pepsi PepsiCo | 6.6 | 182 |
| 3 | Mountain Dew PepsiCo | 4.4 | 76 |
| 4 | Dr Pepper Dr Pepper Snapple Group | 3.8 | 107 |
| 5 | Nestlé Pure Life Nestlé | 3.3 | 5 |
| 6 | Gatorade PepsiCo | 3.2 | 150 |
| 7 | Sprite Coca-Cola Co. | 2.7 | 14 |
| 8 | Poland Spring Nestlé | 2.3 | 0 |
| 9 | Dasani Coca-Cola Co. | 2.1 | 6 |
| 10 | Aquafina PepsiCo | 1.6 | 13 |
| Indu | stry total (gallons in billions) | 30.9 | \$1,770 |

RESTAURANTS

i.

U.S. market share based on systemwide sales

| RANK 2014 | CHAIN, MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 | | |
|---|---|----------------------|------------------------|--|--|
| 1 | McDonald's McDonald's Corp. | 7.6% | \$935 | | |
| 2 | Starbucks Starbucks Corp. | 2.7 | 103 | | |
| 3 | Subway Doctor's Associates | 2.6 | 533 | | |
| 4 | Burger King Restaurant Brands Internation | onal 1.9 | 237 | | |
| 5 | Wendy's Wendy's Co. | 1.8 | 284 | | |
| 6 | Taco Bell Yum Brands | 1.8 | 357 | | |
| 7 | Dunkin' Donuts Dunkin' Brands Group | 1.5 | 132 | | |
| 8 | Chick-fil-A Chick-fil-A | 1.2 | 51 | | |
| 9 | Pizza Hut Yum Brands | 1.2 | 233 | | |
| 10 | Applebee's DineEquity | 1.0 | 165 | | |
| Industry total (U.S. sales, \$ in billions) \$465.9 \$6,382 | | | | | |

BEER

i.

PRESCRIPTION DRUGS

U.S. market share based on dollar sales

| RANK 2014 | MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 |
|--------------|---|----------------------|------------------------|
| 1 | AstraZeneca | 5.2% | \$330 |
| 2 | Novartis | 5.2 | 22 |
| 3 | Johnson & Johnson | 5.1 | 235 |
| 4 | Gilead Sciences | 4.9 | 59 |
| 5 | Pfizer | 4.8 | 1,171 |
| 6 | Roche Holding | 4.7 | 76 |
| 7 | Merck & Co. | 4.7 | 325 |
| 8 | Teva Pharmaceutical Industries | 4 .7 | 13 |
| 9 | Amgen Corp. | 4.4 | 136 |
| 10 | Sanofi | 3.9 | 18 |
| Total | (U.S. prescription drug sales, \$ in bili | lions) \$373.9 | \$4,808 |

U.S. market share based on shipment volume

| RANK 2014 | MARKETER | MARKET Share 2014 | MEASURED MEDIA 2014 |
|--------------|--|----------------------|------------------------|
| 1 | Anheuser-Busch InBev | 44.7% | \$539 |
| 2 | SABMiller (MillerCoors) | 26.0 | 417 |
| 3 | Constellation Brands | 6.7 | 171 |
| 4 | Heineken | 3.9 | 150 |
| 5 | Pabst Brewing Co. | 2.5 | 3 |
| 6 | Boston Beer Co. | 1.9 | 50 |
| 7 | D.G. Yuengling & Son | 1.4 | 6 |
| 8 | Florida Ice and Farm Co. (North American Breweries) | 1.1 | 4 |
| 9 | Diageo | 1.1 | 19 |
| 10 | Mark Anthony Group (Mike's Hard Lemonade) | 0.7 | 1 |
| Indu | stry total (barrels in millions) | 214.7 | \$1,398 |

Beverage brands: Beverage Marketing Corp. More info: beveragemarketing.com. Market share data for refreshment beverages based on U.S. sales volume. Restaurants: 2015 Technomic Top 500 Chain Restaurant Advance Report (sales used to calculate market share; some are estimates). More info: technomic.com. Systemwide sales is franchised plus company-owned restaurants. Prescription drugs: IMS Health (market share, industry total drug sales). More info: imshealth.com. Beer: Beer Marketer's Insights (U.S. market share, U.S. industry sales). More info: beerinsights.com. Ranked based on U.S. shipment volume. Measured spending for marketers' beer brands. Anheuser-Busch InBev in November 2015 signed deal to buy SABMiller and entered side deal to sell SABMiller's majority stake in MillerCoors to Molson Coors Brewing Co., which would make Molson Coors 100% owner of MillerCoors.

U.S. AD SPENDING FORECAST FROM ZENITHOPTIMEDIA

Estimated spending in major media and marketing services. Media spending in 2015 finally passed its prerecession peak, according to ZenithOptimedia. It expects media spending to grow 3.9% to \$189.8 billion in 2016. It forecasts 2016 total media and marketing-services spending will reach a record \$420.6 billion-\$1,298 per person in the U.S.

| MAJOR MEDIA Sector | 2016 Spending (\$ Billions) | 2016 VS. 2015 % CHG | 2015 VS. 2014 % CHG | MARKETING SERVICES 2016 2018 VS. Spending 2015 Sector (\$ Billions) % Chg | 2015 VS. 2014 % Chg |
|-----------------------|-----------------------------------|---------------------------|---------------------------|---|---------------------------|
| TV | \$67.1 | 0.6% | -0.4% | Sales promotion \$77.2 3.5% | 3.0% |
| Internet | 59.7 | 15.6 | 18.2 | Telemarketing 56.2 3.0% | 3.0 % |
| Newspaper | 18.5 | -7.0 | -7.0 | Direct mail 49.4 -0.8% | 0.5 % |
| Radio | 17.6 | 0.0 | 1.0 | Event sponsorship 35.0 7.4% | 8.0 % |
| Magazine | 17.1 | -1.8 | -1.9 | Directories 8.1 -0.6% | -0.8 % |
| Outdoor and cinema | 9.8 | 4.1 | 4.1 | Public relations 5.0 7.4% | 5.0 % |
| Total: major media | \$189.8 | 3.9 % | 3.6 % | Total: marketing services \$230.9 2.9% | 3.0 % |
| | | | | Total: media and marketing services \$420.6 3.4% | 3.3% |

Source: Publicis Groupe's ZenithOptimedia (Advertising Expenditure Forecasts, December 2015). Numbers rounded. More info: zenithoptimedia.com.

U.S. AD SPENDING TOTALS BY MEDIUM FROM KANTAR MEDIA

Measured-media spending for total U.S. and 200 Leading National Advertisers. Dollars in millions.

| Medium | | ASURED-MEDIA S Or total U.S. 2013 | PENDING % cha | 200 200 | A MEASURED IEASURED SP 2013 | |
|---|-----------|---|------------------|-----------|-----------------------------------|---------------|
| Consumer, Sunday, b-to-b and local magazine | \$22,420 | \$23,632 | -5.1% | \$9.386 | \$10.601 | -11.5% |
| National and local newspaper; free-standing inserts | 16,689 | 18,387 | -9.2 | 4,223 | 4,865 | -13.2 |
| Network TV | 28,315 | 26,951 | 5.1 | 22,619 | 21,601 | 4.7 |
| Spot TV | 16,791 | 15,893 | 5.7 | 4,897 | 5,055 | -3.1 |
| Syndicated TV | 5,191 | 5,159 | 0.6 | 3,716 | 3,844 | -3.3 |
| Cable TV networks | 27,833 | 26,029 | 6.9 | 17,976 | 17,038 | 5.5 |
| Network, national spot and local radio | 6,744 | 7,018 | -3.9 | 2,607 | 2,793 | -6.6 |
| Outdoor | 4,397 | 4,406 | -0.2 | 1,291 | 1,422 | -9.2 |
| Internet display | 12,791 | 12,683 | 0.9 | 5,196 | 5,994 | -13.3 |
| Measured media | \$141,172 | \$140,156 | 0.7 % | \$71,910 | \$73,212 | -1.8 % |
| Unmeasured spending | NA | NA | NA | 65,882 | 61,863 | 6.5 % |
| Total U.S. spending | NA | NA | NA | \$137,792 | \$135,075 | 2.0 % |

From 200 Leading National Advertisers 2015 (July 13, 2015, print edition). See full report and methodology: AdAge.com/Ina2015. See 200 LNA database including profiles, agency rosters and executives, updated in December 2015: AdAge.com/marketertrees2015update.

Source: Ad Age Datacenter. Measured-media spending by medium from WPP's Kantar Media. More info: kantarmedia.us. Consumer magazine includes Spanish-language magazines. Local newspaper includes Spanish-language newspapers. Network TV includes Spanish-language networks. Unmeasured spending figures are Ad Age Datacenter estimates including direct marketing, promotion, internet paid search, social media and other forms of spending not included in measured media.

WORLDWIDE AD SPENDING FORECAST FROM GROUPM

Estimated spending in media and marketing. Media spending in 2016 will account for 53.9% of worldwide media and marketing spending, according to GroupM's forecast; marketing services will capture 46.1%. GroupM forecasts 2016 total media and marketing spending will reach a record \$965.1 billion-\$132 per person.

| MEDIA Sector | 2016 Spending (\$ Billions) | 2016 VS. 2015 % CHG | 2015 VS. 2014 % CHG |
|--------------------|-----------------------------------|---------------------------|---------------------------|
| TV | \$214.0 | 2.3% | 0.9% |
| Digital | 160.2 | 14.4 | 17.2 |
| Newspaper | 53.3 | -5.7 | -7.9 |
| Radio | 22.5 | 1.3 | 0.1 |
| Magazine | 38.0 | -1.8 | -5.4 |
| Outdoor and cinema | 31.9 | 3.0 | 3.3 |
| Total: media | \$519.8 | 4.5% | 3.4% |

| MARKETING Sector | 2016 Spending (\$ Billions) | 2016 VS. 2015 % CHG | 2015 VS. 2014 % CHG |
|---|-----------------------------------|---------------------------|---------------------------|
| Direct marketing | \$322.8 | 4.9% | 4.6% |
| Sponsorship | 59.1 | 2.8 | 4.1 |
| Public relations | 12.5 | 3.7 | 3.4 |
| Data investment management (market research) | 46.0 | 2.8 | 1.9 |
| Healthcare | 4.9 | 1.7 | 1.7 |
| Total: marketing | \$445.3 | 4.3% | 4.2 % |
| Total: media and marketing | \$965.1 | 4.4% | 3.8% |

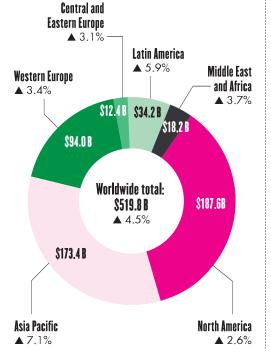
Source: WPP's GroupM (This Year, Last Year, December 2015). More info: groupm.com.

WORLDWIDE AD SPENDING BY REGION FROM GROUPM

Media spending in 2016 and percent change vs. 2015.



From GroupM. Ad spending forecast by country for 2016. The U.S., home to 4.4% of the world population, will account for more than one-third of 2016 worldwide media spending. China, home to about 19% of the world population, will account for 16.4% of media spending.



| RANK | MARKET | 2016 SPENDING (\$ BILLIONS) | 2016-2015 % CHG | SHARE OF WORLD |
|------|-----------------|--------------------------------|--------------------|-------------------|
| 1 | U.S. | \$178.0 | 2.7% | 34.3% |
| 2 | China | 85.5 | 9.1 | 16.4 |
| 3 | Japan | 38.6 | 3.0 | 7.4 |
| 4 | U.K. | 25.9 | 7.2 | 5.0 |
| 5 | Brazil | 18.7 | 6.7 | 3.6 |
| 6 | Germany | 18.6 | 1.4 | 3.6 |
| 7 | France | 11.5 | 0.2 | 2.2 |
| 8 | Australia | 9.9 | 4.5 | 1.9 |
| 9 | Canada | 9.6 | 0.4 | 1.8 |
| 10 | South Korea | 8.9 | 2.3 | 1.7 |
| | Тор 10 | \$405.2 | 4.3 % | 78.0 % |
| | Total worldwide | \$519.8 | 4.5% | 100.0% |

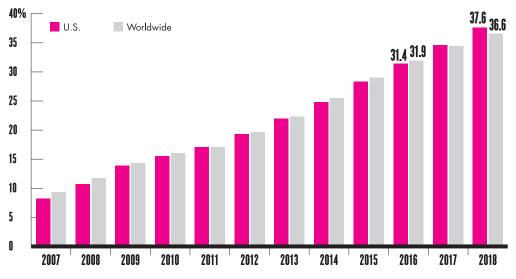
Source: WPP's GroupM (This Year, Last Year, December 2015). Media: TV, digital, newspaper, radio, magazine, outdoor, cinema. Numbers rounded. Asia Pacific includes Asean and North Asia. More info: groupm.com.

MARKETING FACT PACK 2016

MEDIA

INTERNET'S SHARE OF AD SPENDING

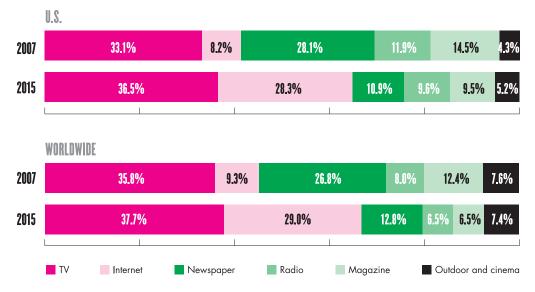
ZenithOptimedia expects the internet to account for more than 31% of U.S. and worldwide ad spending in 2016, double the level of 2010.



Source: ZenithOptimedia (Advertising Expenditure Forecasts, December 2015). Numbers rounded. Internet includes mobile. More info: zenithoptimedia.com.

SHARE OF U.S. AND WORLDWIDE AD SPENDING BY MEDIUM

This graphic shows the share of media spending by medium in 2015 vs. prerecession 2007. The internet's share has surged. But TV's slice also expanded over that time, and TV remains the biggest ad medium.



Source: Publicis Groupe's ZenithOptimedia (Advertising Expenditure Forecasts, December 2015). Numbers rounded. ZenithOptimedia allocates ad spending according to where an ad appears. So "internet" includes all internet ad spending regardless of whether the property is run by a pure-play internet company, a newspaper or magazine publisher, a TV network or other venture. This means, for example, that "newspaper" shown here captures print ad spending but excludes newspapers' digital advertising. More info: zenithoptimedia.com.

UNCLE JEREMY. HE'S A LITTLE SELFIE-CENTERED.

JEREMY OLSEN // DISTRACTED PARTY PHOTOGRAPHER

Hmmm, what will he get his nephew Jason for his birthday? Probably something Uncle Jeremy will really like too. Good news: he has bucks to burn and loves to spoil Jason. Get to know shoppers like him with Neustar customer-target analysis. Draw from online and offline sources to segment with precision, locate look-alike audiences, and convert big spenders. Learn how to get started at www.neustar.biz/winterfactpack.

Any consumer information is compiled at the household level using Neustar's products and services and is not based on actual online behavioral data. All characters appearing in this advertisement are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.

neustar

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COST FOR A 30-SECOND COMMERCIAL

Advertising Age's annual show-by-show guide to the price of TV commercials. Reflects fall 2015 schedule; cancellations noted.

| | SUNDAY | | MONDAY | | TUESDAY | | WEDNESD | 4Y | THURSDAY | | FRIDAY | | SATURDAY | |
|---------------------|--|--------------------|--|------------------------------------|---|----------------------|-----------------------------|------------------------------|--------------------------------|--------------------|------------------------------|--------------------|--|---------|
| 7:00 PM | America's Funniest Home Videos | \$61,56 7 | | | | | | | | | | | | |
| 8:00 PM | Once Upon a Time | 155,596 | Dancing With the Stars | \$115,962 | The Muppets Fresh Off the Boat | \$131,313 120,133 | The Middle The Goldbergs | \$ 141,874 137,826 | Grey's Anatomy | \$157,609 | Last Man Standing Dr. Ken | \$64,631 63,543 | | |
| 9:00 PM | Blood and Qil | 127,923 | | | Marvel's Agents of S.H.I.E.L.D. | 134,707 | Modern Family Black-ish | 239,993 155,990 | Scandal | 224,505 | Shark Tank | 99,631 | | |
| 10.00 PM | Quantico The Family | 120,387 119,973 | Castle | 113,149 | - Wicked City- | 93,039 | Nashville | 95,871 | How to Get Away With Murder | 252,934 | 20/20 | 65,994 | | |
| 7:00 PM | 60 Minutes | \$111,298 | | | | | | | | | | | | |
| 8:00 PM | Madam Secretary | 99,587 | The Big Bang Then Supergirl Life in Pieces | ry \$348,300 147,933 192,379 | NCIS | \$151,738 | Survivor | \$125,449 | NFL Thursday Nigh Football | nt \$464,625 | The Amazing Race | \$65,517 | Crimetime Saturday | \$18,47 |
| 9;00 PM | The Good V/ife | 97,428 | Scorpion | 1 42,108 | NCIS: New Orleans | 125,920 | Criminal Minds | 133,983 | Mom Angel From Hell | 144,660 127,550 | Hawaii Five-O | 77,683 | | |
| 10;00 PM | CSI: Cyber | 82,055 | NCIS: Los Angeles | s 109,940 | Limitless | 113,900 | Cade Black | 129,626 | Elementary | 106,695 | Blue Bloods | 75,965 | 48 Hours | 33,83 |
| DX 7:00 PM | Bob's Burgers | \$ 74,733 | | | | | | | | | | | | |
| 8:00 PM | The Simpsons Brooklyn Nine-Nine | 186,050 129,892 | Gotham | \$151,080 | Grandfathered The Grinder | \$115,136 101,392 | Rosewood | \$88,678 | Bones | \$94,681 | Masterchef Junior | \$96,300 | | |
| 9∙00 ₽M | Family Guy The Last Man on Earth | 164,933 131,045 | Minority Report | 120,388 | Scream Queens | 147,808 | Empire | 497,364 | Sleepy Hollow | 98,253 | | | | |
| 10.00 PM | | | | | | | | | | | | | | |
| 7:00 C PM | | | | | | | | | | | | | Dateline Saturday Night Mystery | N |
| 8.00 ₽M | Sunday Night Football | \$ 603,000 | The Voice | \$240,502 | The Vnice | \$233,720 | The Mysteries of Laura | \$70,423 | Hernes Reborn | \$126,830 | Undateable | \$50,844 | | |
| 9∙00 ₽M | | | Blindspot | 209,700 | Chicago Med | 120,642 | Law & Order: SVU | 85,230 | The Blacklist | 193,793 | Grimm | 81,198 | Saturday Night Live (Classic Encores) | \$25,24 |
| 10:00 PM | | | | | Best Time Ever V/iti Neil Patrick Harris | | Chicago P.D. | 121,061 | -The Player- | 108,082 | Dateline | 47,261 | | |
| W 7:00 PM | | | | | | | | | | | | | | |
| 8:00 PM | | | Crazy Ex-Girtfrien | d \$ 23,159 | The Flash | \$70,687 | Aitjw | \$ 48,056 | The Vampire Diarie | es \$44,924 | Reign | \$ 19,327 | | |
| 9;00 PM | - | | Jane the Virgin | 25,034 | iZombie | 34,674 | Supernatural | 35,631 | The Originals | 32,634 | America's Next | 17,082 | | |

DIGITAL: 10 LARGEST U.S. MULTIPLATFORM DIGITAL MEDIA PROPERTIES

By October 2015 unique visitors in thousands.

| RANK | PROPERTY | TOTAL UNIQUE Visitors (000) |
|------|-----------------------|--------------------------------|
| 1 | Google sites | 245,919 |
| 2 | Facebook | 218,166 |
| 3 | Yahoo sites | 210,852 |
| 4 | Amazon sites | 189,830 |
| 5 | Microsoft sites | 182,641 |
| 6 | AOL | 174,791 |
| 7 | CBS Interactive | 144,033 |
| 8 | Comcast/NBC Universal | 143,251 |
| 9 | Apple | 140,011 |
| 10 | Mode Media | 136,037 |
| Toto | al digital population | 259,557 |

DIGITAL: 10 LARGEST U.S. DESKTOP ONLINE VIDEO PROPERTIES

By October 2015 unique viewers in thousands.

| RANK | PROPERTY | TOTAL UNIQUE Viewers (000) | | | |
|------|--------------------------------------|-------------------------------|--|--|--|
| 1 | Google sites | 173,722 | | | |
| 2 | Facebook | 91,083 | | | |
| 3 | Yahoo sites | 56,946 | | | |
| 4 | Vimeo | 50,054 | | | |
| 5 | Maker Studios | 47,617 | | | |
| 6 | Vevo | 44,377 | | | |
| 7 | ABC Digital | 40,617 | | | |
| 8 | Warner Music | 39,893 | | | |
| 9 | Comcast/NBC Universal | 36,499 | | | |
| 10 | Microsoft sites | 34,035 | | | |
| Toto | Total desktop video audience 194,126 | | | | |

Source: ComScore, October 2015. More info: comscore.com.

Source: ComScore, October 2015. More info: comscore.com.

NET U.S. MOBILE ADVERTISING REVENUE BY COMPANY

Estimates for selected companies, 2014-2017. Dollars in millions.

| COMPANY | 2014 | ESTIMATED REVEN 2015 | UE FROM U.S. MOBILE ADVERTIS 2016 | NG 2017 |
|------------------|------------|-------------------------|--------------------------------------|------------|
| Amazon | \$75.9 | \$127.0 | \$184.3 | \$248.0 |
| Apple (iAd) | 487.1 | 795.0 | 1,166.8 | 1,464.1 |
| Facebook | 3,541.8 | 5,896.8 | 8,082.7 | 10,320.0 |
| Google | 7,062.7 | 10,017.5 | 13,335.1 | 16,115.3 |
| LinkedIn | 54.4 | 146.8 | 198.8 | 254.6 |
| Millennial Media | 97.8 | 101.2 | 104.6 | 108.1 |
| Pandora | 559.7 | 737.0 | 926.0 | 1,125.1 |
| Twitter | 694.1 | 1,156.2 | 1,671.6 | 2,220.8 |
| Yahoo | 632.5 | 885.6 | 1,037.4 | 1,202.1 |
| Yelp | 131.7 | 212.3 | 284.1 | 377.7 |
| YP | 510.3 | 637.9 | 765.5 | 895.6 |
| Other | 5,299.9 | 9,731.9 | 14,257.6 | 16,505.9 |
| Total | \$19,147.9 | \$30,445.1 | \$42,014.3 | \$50,837.3 |

Source: eMarketer, September 2015. More info: emarketer.com.

TIME SPENT USING MEDIA

Average time spent per day with major media by U.S. adults, 2012-2017, in hours: minutes. Time spent using digital media overtook time spent watching TV in 2013.

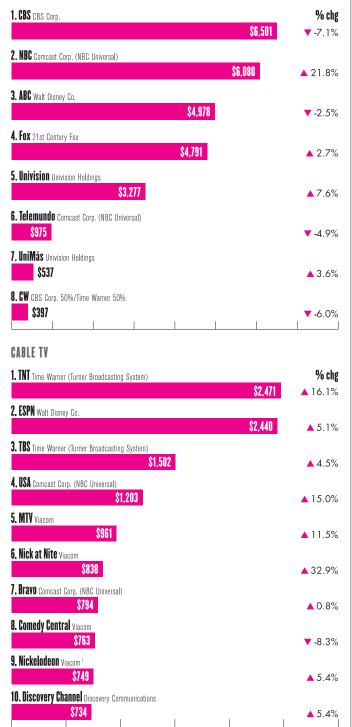
| MEDIUM | 2012 | 2013 | AVERAGE MI 2014 | NUTES PER DAY 2015 | 2016 | 2017 |
|--------------------------|-------|-------|--------------------|-----------------------|-------|-------|
| ▼ TOTAL MEDIA | 11:39 | 11:55 | 11:57 | 12:00 | 12:04 | 12:05 |
| TV | 4:38 | 4:31 | 4:22 | 4:11 | 4:03 | 3:58 |
| Digital | 4:10 | 4:48 | 5:09 | 5:29 | 5:45 | 5:56 |
| Desktop/laptop | 2:24 | 2:16 | 2:14 | 2:12 | 2:11 | 2:10 |
| — Social networks | 0:22 | 0:17 | 0:16 | 0:15 | 0:14 | 0:13 |
| — Radio | 0:07 | 0:06 | 0:06 | 0:06 | 0:06 | 0:06 |
| — Video | 0:20 | 0:22 | 0:23 | 0:24 | 0:25 | 0:25 |
| — Other | 1:35 | 1:31 | 1:28 | 1:27 | 1:26 | 1:25 |
| Mobile (non-voice) | 1:28 | 2:15 | 2:37 | 2:54 | 3:08 | 3:18 |
| — Social networks | 0:09 | 0:18 | 0:23 | 0:27 | 0:30 | 0:32 |
| — Radio | 0:26 | 0:32 | 0:39 | 0:44 | 0:49 | 0:52 |
| — Video | 0:09 | 0:17 | 0:22 | 0:26 | 0:29 | 0:32 |
| — Other | 0:44 | 1:08 | 1:14 | 1:17 | 1:20 | 1:22 |
| Other connected devices | 0:18 | 0:17 | 0:19 | 0:23 | 0:26 | 0:28 |
| Print | 0:40 | 0:35 | 0:32 | 0:30 | 0:28 | 0:27 |
| — Magazines | 0:17 | 0:15 | 0:13 | 0:13 | 0:12 | 0:11 |
| — Newspapers | 0:24 | 0:20 | 0:18 | 0:17 | 0:16 | 0:15 |
| Radio | 1:32 | 1:30 | 1:28 | 1:27 | 1:25 | 1:24 |
| Other | 0:38 | 0:31 | 0:26 | 0:24 | 0:22 | 0:21 |
| ▼ MORE DIGITAL | | | | | | |
| Facebook | 0:16 | 0:18 | 0:20 | 0:21 | 0:22 | 0:23 |
| — Desktop/laptop | 0:11 | 0:08 | 0:07 | 0:07 | 0:06 | 0:06 |
| — Mobile | 0:05 | 0:10 | 0:12 | 0:14 | 0:16 | 0:17 |
| Digital radio | 0:33 | 0:38 | 0:45 | 0:51 | 0:54 | 0:58 |
| Pandora | 0:17 | 0:20 | 0:24 | 0:26 | 0:28 | 0:30 |
| Digital video | 0:35 | 0:46 | 0:54 | 1:02 | 1:08 | 1:12 |
| — Desktop/laptop | 0:20 | 0:22 | 0:23 | 0:24 | 0:25 | 0:25 |
| — Mobile | 0:09 | 0:17 | 0:22 | 0:26 | 0:29 | 0:32 |
| — Smartphone | 0:04 | 0:07 | 0:10 | 0:12 | 0:14 | 0:16 |
| — Tablet | 0:04 | 0:10 | 0:12 | 0:14 | 0:15 | 0:16 |
| — Other connected device | 0:06 | 0:07 | 0:09 | 0:12 | 0:14 | 0:16 |

Source: eMarketer, September 2015. Time spent with each medium includes all time spent with that medium, regardless of multitasking. For example, one hour of multitasking online while watching TV is counted as one hour of TV and one hour of online. More info: emarketer.com.

BIGGEST U.S. TV NETWORKS

By 2014 measured-media ad spending on each network. Dollars in millions.

BROADCAST TV



1. Excludes Nick at Nite. Source: Kantar Media. More info: kantarmedia.us.

VIEWERSHIP ON HIGH-PROFILE TV PROGRAMS



ZOMBIES

AMC's "Walking Dead" averaged more than 20 million viewers in the 2014-15 season (September-May), No. 6 among all broadcast and cable shows combined.



POLITICS

After the first GOP debate on Fox News Channel, which averaged 24 million people tuning in, viewership declined for each following debate.



PIGSKIN

The Super Bowl remains a steady ratings draw. The Feb. 1, 2015, game on NBC averaged 114.4 million viewers. CBS will carry Super Bowl 50 on Feb. 7.



HOLIDAYS

Holiday-themed programming reached more than 236 million viewers in 2014 with more than 1,000 hours of holiday-themed TV.

Source: Nielsen. More info: nielsen.com. Photos via AMC, Fox News, NBC and ABC.

THEY'RE REAL PEOPLE. DOES YOUR WEBSITE KNOW?

DAN & JODY WAGNER // CELEBRATING IN STYLE (THEIRS)

Besides giving each other a hard time, the Wagners give awesome presents. But would your website know what items to show when they birthday shop—a spot-on selection with pricing that makes sense? With Neustar, you can personalize the experience, even for first-time visitors, by using your customer data with our identity methodology. For more ideas on reaching unique audiences, go to www.neustar.biz/winterfactpack.

Any consumer information is compiled at the household level using Neustar's products and services and is not based on actual online behavioral data. All characters appearing in this advertisement are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.

neustar

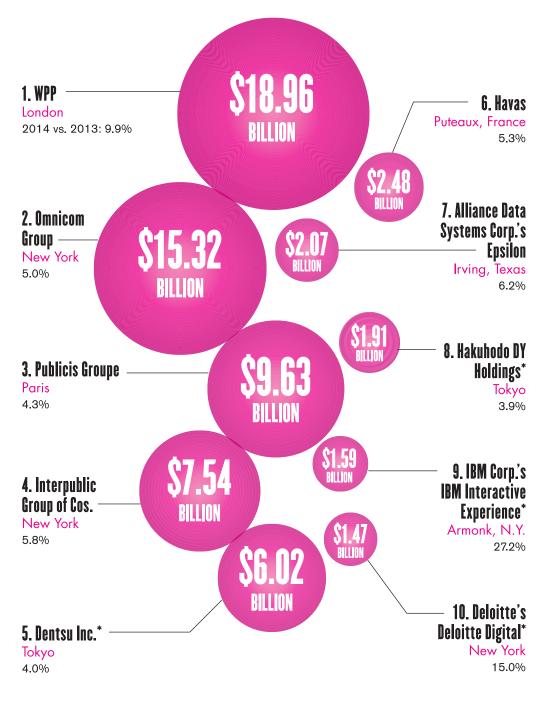
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MARKETING FACT PACK 2016



WORLD'S 10 LARGEST AGENCY COMPANIES

By worldwide revenue in 2014.



From Agency Report 2015 (May 4, 2015, print edition). See expanded data at **AdAge.com/agencyfamilytrees2015**. Numbers rounded. Asterisk indicates Ad Age Datacenter estimate. Epsilon: Pro forma including revenue of Conversant (acquired December 2014).

WORLD'S LARGEST AGENCY NETWORKS

By 2014 estimated worldwide revenue. Dollars in millions.

| RANK | NETWORK, COMPANY | SELECTED UNITS | WORLDWIDE 2014 | REVENUE % Chg |
|------|--|---|-------------------|------------------|
| 1 | Young & Rubicam Group WPP | Y&R, Burson-Marsteller, Cohn & Wolfe, Landor, Sudler & Hennessey, Wunderman | \$3,670 | 2.2 |
| 2 | McCann Worldgroup Interpublic Group of Cos. | McCann Erickson Worldwide, Martin Agency, McCann Health, Momentum Worldwide, MRM//McCann, Weber Shandwick | 3,097 | 6.5 |
| 3 | DDB Worldwide Communications Group Omnicom Group | DDB Worldwide, DDB Health/DDB Remedy, Interbrand, Rapp, TracyLocke, Tribal Worldwide | 2,865 | 5.0 |
| 4 | Dentsu (Japan) Dentsu Inc. | Dentsu Inc.'s network of agencies in Japan | 2,775 | -2.5 |
| 5 | BBDO Worldwide Omnicom Group | BBDO Worldwide, Clemenger Group, Organic, Proximity | 2,620 | 4.3 |
| 6 | Ogilvy & Mather WPP | Ogilvy & Mather Advertising, Neo@Ogilvy, Ogilvy CommonHealth Worldwide, Ogilvy Public Relations, OgilvyOne Worldwide | 2,432 | 4.6 |
| 7 | Epsilon Alliance Data Systems Corp. | Epsilon, Catapult | 2,074 | 6.2 |
| 8 | TBWA Worldwide Omnicom Group | TBWA Worldwide, EG+ Worldwide, Integer Group, Zimmerman Advertising | 1,881 | 2.2 |
| 9 | Publicis Worldwide Publicis Groupe | Publicis Worldwide, Nurun | 1,726 | 1.7 |
| 10 | IBM Interactive Experience IBM Corp. | IBM Corp.'s digital services network | 1,590 | NA |
| 11 | Dentsu Aegis Network Dentsu Inc. | 360i, Fetch, Firstborn, ICUC, iProspect, Isobar, McGarryBowen, Mitchell Communications Group, Mitchells, MKTG, Team Epic | 1,582 | -3.9 |
| 12 | Havas Creative Group ^{Havas} | Havas Worldwide, Arnold Worldwide, Havas Health, Havas PR | 1,537 | 3.6 |
| 13 | Deloitte Digital Deloitte | Deloitte's digital services network | 1,470 | NA |
| 14 | Accenture Interactive Accenture | Accenture's digital services network | 1,408 | NA |
| 15 | Leo Burnett Worldwide Publicis Groupe | Leo Burnett Worldwide/Arc, Lapiz | 1,380 | 1.1 |
| 16 | FCB (Foote, Cone & Belding) Interpublic Group of Cos. | FCB, FCB Health, R/GA | 1,304 | 0.8 |
| 17 | J. Walter Thompson Co. WPP | J. Walter Thompson Co., JWT Inside, Mirum | 1,264 | 3.0 |
| 18 | Hakuhodo Hakuhodo DY Holdings | Hakuhodo, Red Peak Branding, SYPartners | 1,243 | 6.8 |
| 19 | BlueFocus BlueFocus Communication Group | BlueDigital, Vision7 International, We Are Social | 1,095 | 50.3 |
| 20 | SapientNitro Publicis Groupe | SapientNitro, Campfire, The Community | 937 | 8.5 |
| 21 | Saatchi & Saatchi Publicis Groupe | Saatchi & Saatchi, Conill, Saatchi & Saatchi X, Team One | 922 | 2.0 |
| 22 | Experian Marketing Services Experian | Experian's marketing-services business segment | 881 | 0.8 |
| 23 | Grey Group WPP | Grey, GHG, Wing | 873 | 3.8 |
| 24 | DigitasLBi Publicis Groupe | DigitasLBi, Lost Boys, Phonevalley | 871 | 7.8 |
| 25 | Cheil Worldwide Cheil Worldwide | Cheil Worldwide, Barbarian Group, Beattie McGuinness Bungay, Iris Worldwide, McKinney, Pengtai Greater China | 845 | 6.9 |

From Agency Report 2015 (May 4, 2015, print edition). See expanded network holdings: **AdAge.com/agencyfamilytrees2015**. Expanded footnotes: **AdAge.com/agencyreport2015**. Expanded footnotes: **adAge.com/agencyreport2015**. Source: Ad Age Datacenter estimates. Numbers rounded. Ranking and listing based on network configuration as of May 2015. Not all network units shown. Media agencies not included in this ranking. BlueFocus: Pro forma including Vision7 (acquired December 2014) and We Are Social (acquired March 2014). Cheil Worldwide: Pro forma including Iris Worldwide (acquired January 2015). Epsilon: Pro forma including Conversant (acquired December 2014). SapientNitro: Publicis Groupe bought SapientNitro parent Sapient Corp. in February 2015.

BIGGEST WORLDWIDE AGENCY VENTURES BY CATEGORY

By 2014 estimated worldwide revenue.

| CATEGORY/LARGEST VENTURE, PARENT | WORLDWIDE 2014 REVENUE In category | % CHG | WORLDWIDE 2014 REVENUE TOTAL For category | % CHG |
|--|---------------------------------------|---------------|---|------------------------|
| AGENCY COMPANY WPP | \$19.0 billion | 9.9 % | 50 LARGEST AGENCY COMPANIES \$84.4 billion | 8.2% |
| consolidated agency network Young & Rubicam Group wpp | \$3.7 billion | 2.2 % | 25 LARGEST AGENCY NETWORKS \$42.3 billion | 4.1% |
| DIGITAL AGENCY NETWORK IBM Interactive Experience IBM Corp. | \$1.6 billion | NA | 15 LARGEST DIGITAL AGENCY NETWORKS \$13.8 billion | NA |
| ADVERTISING AGENCY Dentsu Dentsu | \$2.1 billion | -2.5% | 10 largest advertising agencies \$13.3 billion | 2.6 % |
| MEDIA AGENCY NETWORK Starcom Mediavest Group Publicis | \$1.6 billion | 12.8 % | 10 largest media agency networks \$9.9 billion | 7.4% |
| CRM/DIRECT AGENCY NETWORK Epsilon Alliance Data Systems Corp. | \$1.3 billion | 7.2 % | 10 largest crm/direct agency netwo \$8.0 billion | DRKS 5.5% |
| PUBLIC RELATIONS AGENCY NETWORK Edelman DJE Holdings | \$804 million | 8.6 % | 10 largest public relations agency ne \$4.6 billion | etworks 6.4% |

From Agency Report 2015 (May 4, 2015, print edition). Expanded rankings: AdAge.com/agencyreport2015. Source: Ad Age Datacenter estimates.

U.S. AGENCY GROWTH AND DIGITAL SHARE: 2009-2014

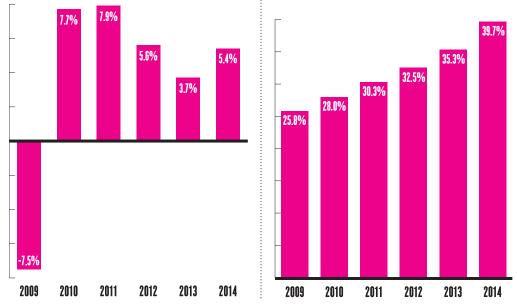
From Agency Reports.

U.S. AGENCY REVENUE GROWTH

U.S. revenue for agencies from all disciplines grew 5.4% in 2014.



Digital offerings accounted for nearly 40% of U.S. agency revenue in 2014.



Agency Reports' growth rates based on U.S. agencies from all disciplines. Digital's share of revenue for agencies of all disciplines. Source: Ad Age Agency Reports. See more: AdAge.com/agencyreport2015.

BIGGEST U.S. AGENCY VENTURES BY CATEGORY

By 2014 estimated U.S. revenue.

| CATEGORY/LARGEST VENTURE, PARENT | U.S. 2014 REVENUE In Category | % CHG | U.S. 2014 REVENUE Total For Category | % CHG |
|---|----------------------------------|--------------|---|------------------------|
| AGENCY COMPANY Omnicom Group | \$8.2 billion | 7.7% | U.S. REVENUE OF WORLD'S 50 LARGEST AGENCY CC \$36.6 billion | MPANIES 8.5% |
| CONSOLIDATED AGENCY NETWORK Epsilon ² Alliance Data Systems Corp. | \$2.0 billion | 6.6 % | U.S. REVENUE OF WORLD'S 25 LARGEST AGENCY N \$17.0 billion | etworks 5.0% |
| AGENCIES FROM ALL DISCIPLINES ³ Epsilon ⁴ Alliance Data Systems Corp. | \$1.8 billion | 4.9 % | 950 AGENCIES FROM ALL DISCIPLINES \$43.6 billion | 5.4% |
| ADVERTISING AGENCY BBDD Worldwide Omnicom | \$577 million | 4.5% | 571 UNITS WITH AD AGENCY REVENUE \$12.1 billion | 4.4 % |
| MEDIA AGENCY NETWORK Starcom Mediavest Group Publicis | \$876 million | 8.1 % | 15 LARGEST MEDIA AGENCY NETWORKS \$3.2 billion | 9.5 % |
| DIGITAL AGENCY NETWORK Epsilon ⁵ Alliance Data Systems Corp. | \$1.1 billion | 6.9 % | 20 LARGEST DIGITAL AGENCY NETWORKS \$8.5 billion | NA |
| SEARCH MARKETING iCrossing Hearst Corp. | \$112 million | 2.0 % | 236 UNITS WITH SEARCH-MARKETING REVENUE \$1.3 billion | 11.7 % |
| MOBILE MARKETING PwC's Digital Services | \$94 million | NA | 241 UNITS WITH MOBILE-MARKETING REVENUE \$1.4 billion | 11.6 % |
| CRM/DIRECT AGENCY NETWORK Epsilon ⁶ Alliance Data Systems Corp. | \$1.3 billion | 7.2 % | 228 UNITS WITH CRM/DIRECT-MARKETING REVENUE \$7.4 billion | 5.4% |
| PUBLIC RELATIONS AGENCY NETWORK Edelman DJE Holdings | \$482 million | 7.1% | 239 UNITS WITH PUBLIC RELATIONS REVENUE \$4.3 billion | 5.3% |
| HEALTHCARE AGENCY NETWORK Publicis Healthcare Comms. Group Publicis | \$627 million | 16.5% | 225 UNITS WITH HEALTHCARE REVENUE \$4.3 billion | 10.3 % |
| PROMOTION AGENCY IN Marketing Services Advantage Sales and Marketing | \$352 million | 19.4% | 258 UNITS WITH PROMOTION REVENUE \$4.1 billion | 5.8 % |
| EXPERIENTIAL/EVENT MARKETING AGEN IN Marketing Services Advantage Sales and Marketing | CY \$352 million | 19.4% | 190 UNITS WITH EXPERIENTIAL/EVENT MARKETING R \$2.4 billion | evenue 5.6% |
| HISPANIC-AMERICAN Lopez Negrete Communications | \$42 million | 26.3% | 110 UNITS WITH HISPANIC-AMERICAN REVENUE \$690 million | 8.6 % |
| AFRICAN-AMERICAN GlobalHue | \$25 million | -7.3% | 50 UNITS WITH AFRICAN-AMERICAN REVENUE \$177 million | 1.6% |
| ASIAN-AMERICAN Gravity Media | \$23 million | 3.0 % | 37 UNITS WITH ASIAN-AMERICAN REVENUE \$129 million | 7.7% |
| | | | | |

From Agency Report 2015 (May 4, 2015, print edition). See expanded rankings: AdAge.com/agencyreport2015. Source: Ad Age Datacenter estimates.

1. Unit count in this column shows number of units (agencies) with U.S. revenue in this discipline in Agency Report 2015.

2. Consolidated agency network revenue.

3. All Disciplines ranking of 950 agencies from all disciplines in Agency Report 2015.

4. Agency revenue.

5. Digital agency network revenue.

6. CRM/direct agency network revenue.

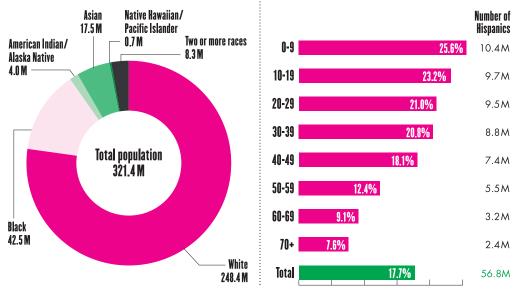
CONSUMERS

2015 U.S. POPULATION BY RACE

Population in millions.

2015 HISPANIC POPULATION BY AGE

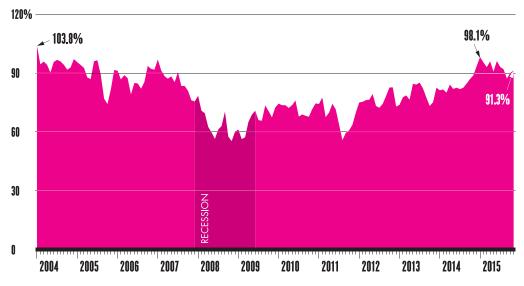
Hispanics account for more than one-fifth of the U.S. population for every age up to 41.



Source: Census Bureau. Projections for July 2015 from national projections released in December 2014. More info: census.gov.

CONSUMER CONFIDENCE: INDEX OF CONSUMER SENTIMENT

The University of Michigan index of consumer sentiment in January 2015 reached its highest final reading since 2004. The index stood at a still-strong 91.3 in November 2015.



Source: University of Michigan index of consumer sentiment. Graph shows final (that is, not preliminary) readings. More info: http://www.sca.isr.umich.edu.

HER GIFT WILL SCORE POINTS. WILL YOUR AD GET THE ASSIST?



GINA BRUNELLO // BUYING FOR NEIGHBOR'S BIRTHDAY

Well played. She wanted to give her neighbor's kid hockey gear for his birthday. Your mobile ad came with a 20% off coupon. But without a way to attribute sales to media, how could you confirm your ad actually scored? With Neustar's closed loop attribution, see how online media shapes offline purchases. Know what's working and adjust campaigns on the fly. For more ways to sharpen your media spend, go to www.neustar.biz/winterfactpack.

Any consumer information is compiled at the household level using Neustar's products and services and is not based on actual online behavioral data. All characters appearing in this advertisement are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.



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HOW AMERICANS USE LEISURE TIME

Americans age 15+ on average had 5.3 hours of leisure time per day in 2014. Watching TV is by far the No. 1 leisure activity.

AVERAGE LEISURE HOURS IN 2014

| AGE | ALL DAYS | WEEKDAYS | WEEKENDS, Holidays |
|-------|----------|----------|-----------------------|
| 15-19 | 5.7 | 5.3 | 6.9 |
| 20-24 | 5.5 | 5.1 | 6.4 |
| 25-34 | 4.3 | 3.7 | 5.8 |
| 35-44 | 4.1 | 3.5 | 5.5 |
| 45-54 | 4.8 | 4.1 | 6.2 |
| 55-64 | 5.5 | 4.9 | 6.7 |
| 65-74 | 6.9 | 6.6 | 7.7 |
| 75+ | 8.0 | 7.9 | 8.3 |
| 15+ | 5.3 | 4.8 | 6.5 |
| Men | 5.7 | 5.1 | 7.1 |
| Women | 4.9 | 4.5 | 5.9 |

AVERAGE WEEKDAY LEISURE HOURS SPENT IN 2014 ON...

| AGE | WATCHING TV | SOCIALIZING AND Communicating | PLAYING GAMES AND COMPUTER USE FOR LEISURE |
|-------|----------------|----------------------------------|--|
| 15-19 | 2.2 | 0.7 | 0.8 |
| 20-24 | 2.4 | 0.8 | 0.8 |
| 25-34 | 1.8 | 0.6 | 0.3 |
| 35-44 | 1.9 | 0.5 | 0.3 |
| 45-54 | 2.4 | 0.5 | 0.3 |
| 55-64 | 3.0 | 0.5 | 0.4 |
| 65-74 | 3.9 | 0.6 | 0.5 |
| 75+ | 4.4 | 0.6 | 0.5 |
| 15+ | 2.6 | 0.6 | 0.4 |
| Men | 2.8 | 0.6 | 0.5 |
| Women | 2.5 | 0.6 | 0.4 |

AVERAGE WEEKDAY LEISURE HOURS SPENT IN 2014 ON...

| AGE | READING | PARTICIPATING IN Sports, exercise And recreation | RELAXING, Thinking | OTHER LEISURE AND SPORTS ACTIVITIES 1 |
|-------|---------|--|-----------------------|---|
| 15-19 | 0.1 | 0.6 | 0.2 | 0.7 |
| 20-24 | 0.3 | 0.4 | 0.1 | 0.4 |
| 25-34 | 0.1 | 0.3 | 0.2 | 0.3 |
| 35-44 | 0.1 | 0.2 | 0.2 | 0.3 |
| 45-54 | 0.2 | 0.2 | 0.3 | 0.3 |
| 55-64 | 0.3 | 0.2 | 0.3 | 0.3 |
| 65-74 | 0.6 | 0.3 | 0.3 | 0.4 |
| 75+ | 1.1 | 0.2 | 0.7 | 0.3 |
| 15+ | 0.3 | 0.3 | 0.3 | 0.3 |
| Men | 0.3 | 0.4 | 0.3 | 0.4 |
| Women | 0.4 | 0.2 | 0.2 | 0.3 |

1. Including travel related to leisure and sports activities.

Source: Bureau of Labor Statistics' 2014 American Time Use Survey. More info: bls.gov/tus.

MEDIAN HOUSEHOLD INCOME

Median household income in inflation-adjusted 2014 dollars. Real median household income rose in only one year (2013) since the recession ended in 2009; it remains well below its prerecession level.



1. December 2007 to June 2009.

Source: Census Bureau's Current Population Survey (Annual Social and Economic Supplements). More info: census.gov.

INCOME DISTRIBUTION AMONG HOUSEHOLDS RICH TO POOR

Share of aggregate income by household-income quintiles. The poorest quintile accounted for just 3.1% of income in 2014; the top fifth accounted for 51.2%.

| | Lowest 20% | Second | Third | Fourth | T op 20% |
|------|--------------------|--------|-------|--------|-----------------|
| 2014 | 8.2% 14 .3% | 23.2% | | 51.2% | |
| 2007 | 8.7% 14.8% | 23.4% | | 49.7% | |
| 2000 | 8.9% 14.8% | 23.0% | | 49.8% | ó |
| 1990 | 9.6% 15.9% | 24.0% | | 46.69 | % |
| 1980 | 10.2% 16.8% | 24.7% | | 44 | .1% |
| 1970 | 10.8% 17.4% | 24.5% | | 43. | .3% |

.....

MEAN INCOME FOR HOUSEHOLDS RICH TO POOR

Mean (average) income for household-income quintiles in 2014; percent change vs. prerecession 2007. Rich households have rebounded faster than poor households.

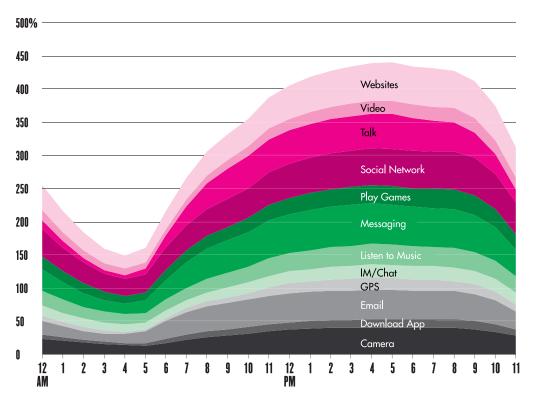
| | 2014 MEAN Income | % CHANGE' VS. Prerecession 2007 |
|----------------|---------------------|------------------------------------|
| Lowest 20% | \$11,676 | -11.5% |
| Second | 31,087 | -7.5% |
| Third | 54,041 | -5.3% |
| Fourth | 87,834 | -2.8% |
| Top 20% | 194,053 | 1.2% |
| All households | \$75,738 | -1.9% |

1. Percent change based on real (inflation-adjusted) mean income. Source: Census Bureau's Current Population Survey (Annual Social and Economic Supplements). More info: census.gov.

MARKETING FACT PACK 2016

WHEN AND HOW SMARTPHONE OWNERS USE THEIR DEVICES

Messaging (SMS or MMS) is the most popular activity on smartphones. Peak hour for messaging is 3 p.m., when 61.6% of adult smartphone owners send or receive messages.



1. Percentages indicate unduplicated aggregate percentage of smartphone owners who engage in the activity in that hour at least once during a typical week. For example, 57.3% of smartphone owners use a phone for social networking between 8 p.m. and 9 p.m. at least once a week. Source: Experian Marketing Services' Simmons Connect. Adult smartphone users, spring 2015. More info: experian.com/marketingservices.

HOW TV VIEWERS ARE MULTITASKING

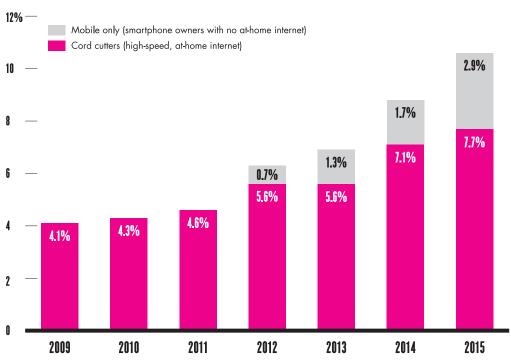
Percent of adults who do these activities while watching TV.

| | VERY OFTEN | OFTEN | SOMEWHAT | NOT VERY OFTEN | NOT At all |
|--------------------------------|------------|-------|----------|-------------------|---------------|
| Email on computer | 18.1% | 14.5% | 14.4% | 12.0% | 40.9% |
| IM/chat on computer | 8.2 | 5.3 | 6.1 | 6.9 | 73.5 |
| Listen to radio | 7.6 | 4.6 | 5.4 | 8.4 | 74.1 |
| Play games | 6.0 | 4.7 | 4.6 | 5.7 | 79.0 |
| Read magazine/comic | 7.0 | 8.1 | 11.6 | 16.0 | 57.2 |
| Talk on mobile phone | 16.8 | 13.4 | 16.8 | 22.2 | 30.9 |
| Text on mobile phone | 21.9 | 15.0 | 17.5 | 14.4 | 31.2 |
| Visit websites on computer | 22.3 | 16.3 | 17.0 | 10.4 | 34.0 |
| Visit websites on mobile phone | 19.6 | 14.5 | 14.0 | 10.0 | 41.9 |
| Watch videos on computer | 7.5 | 4.6 | 5.5 | 9.7 | 72.7 |

Source: Experian Marketing Services' Simmons Connect. Results based on adult survey participants who answered question (and so results exclude nonresponses), spring 2015. More info: experian.com/consumerinsights.

CORD CUTTERS AND MOBILE-ONLY HOUSEHOLDS

Percent of households without paid TV services. One-tenth (10.6%) of households don't subscribe to cable or satellite TV but have access to online content either through at-home or mobile internet.



Source: Experian Marketing Services' Simmons Connect. U.S. households, spring 2015. Cord cutters include those with high-speed internet but not paid TV. Cord cutters also include cord-nevers (those who have never paid for TV). More info: experian.com/consumerinsights.

DEMOGRAPHICS OF CORD-CUTTER HOUSEHOLDS

Millennial households (those ages 18-34) make up 42.4% of all households not paying for TV, but just 22.9% of households overall. One-fifth (19.6%) of millennial households don't subscribe to cable or satellite TV¹.

| | TOTAL Households | TRADITIONAL CORD CUTTER ² | MOBILE-ONLY ³ | CORD CUTTERS OR Mobile-only |
|-------------------------|---------------------|---|--------------------------|--------------------------------|
| Hispanic | 13.9% | 11.6% | 15.7% | 12.7% |
| Parents | 26.6 | 29.2 | 35.5 | 30.9 |
| 18-34 (Millennials) | 22.9 | 40.5 | 47.5 | 42.4 |
| 35-49 (Generation X) | 23.0 | 29.6 | 20.9 | 27.3 |
| 50-69 (Boomers) | 37.3 | 25.4 | 30.9 | 26.9 |
| 70+ (Silent generation) | 16.8 | 4.5 | <1.0 | 3.5 |
| Non-millennials | 77.1 | 59.5 | 52.5 | 57.6 |
| Male | 40.7 | 47.4 | 41.3 | 45.7 |
| Female | 59.3 | 52.6 | 58.7 | 54.3 |

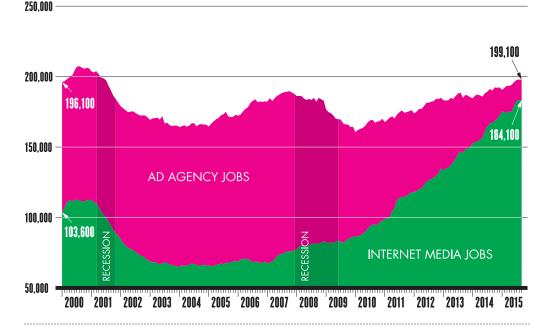
Source: Experian Marketing Services' Simmons Connect. 1. These households do have access to online content either through at-home or mobile internet. 2. Households with high-speed internet service but no satellite or cable TV subscription. 3. Households with a smartphone but neither high-speed internet nor cable or satellite TV subscription. Cord cutters also include cord-nevers (those who have never paid for TV). More info: experian.com/consumerinsights.

MARKETING FACT PACK 2016

JOBS

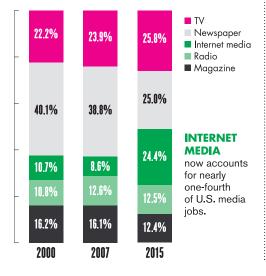
U.S. AD AGENCY AND INTERNET MEDIA EMPLOYMENT

Ad agency staffing (199,100 in October 2015) is at its highest point since 2001. Internet media' staffing (184,100) is at a record high and has more than doubled since 2010.



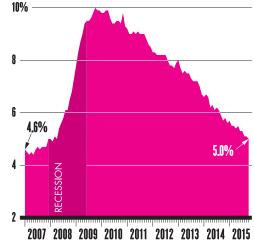
U.S. MEDIA EMPLOYMENT

Share of media² jobs in 2000 (dot-com bubble), 2007 (eve of recession) and 2015.



U.S. UNEMPLOYMENT RATE

The nation's jobless rate (5.0% in November 2015) has fallen to half its recession-era peak (10.0% in October 2009) and is close to its prerecession level.



Source: Ad Age Datacenter analysis of Bureau of Labor Statistics data. Numbers rounded. See expanded data: AdAge.com/adjobs.

1. Internet media businesses and web-search portals.

2. TV, internet media, newspaper, magazine, radio. December 2000; November 2007; October 2015.

CHECKLIST: WHAT YOU NEED

These capabilities drive success in an omni-channel world.

AUTHORITATIVE IDENTITY

To paraphrase Lily Tomlin's telephone operator, marketers need to know "the party to whom I'm speaking." Authoritative identity is grounded in the offline world, is verified in real-time, and can be augmented to describe consumers as people, not as devices. Start by connecting the dots about your consumers and activate these insights across all channels. This gives you a single version of the truth, so you can segment, target, measure and perform attribution with consistent accuracy.



ONBOARDING

Savvy marketers know the value of matching existing first-party data. But would it surprise you to learn that anywhere between 50-70% of the information you get from CRM onboarding is "dirty data?" When you partner with an onboarding provider that uses an authoritative identity methodology you can utilize any identifiers in your CRM, not just email addresses. You can increase match rates by using absolute linkages, not hypothetical ones. The payoffs: better reach, more accurate targeting, and less marketing waste.



CUSTOMER TARGETING ANALYSIS

It starts with accurate, comprehensive data that works across all channels to help you identify audience attributes, customize segments, and target precisely. Great data deserve great analytics tools, so look for tools that tell you more than your CRM data can, providing linkages to valuable external information. Also good: analytics that make it easy to activate your segments across channels and devices.

neustar

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TO SUCCEED



WEB PERSONALIZATION

It's one thing to personalize pages for authenticated visitors. It's even more powerful to do it for unauthenticated customers. You can achieve this by blending CRM data with third-party data that includes demographics and user preferences—products, brands, lifestyles, and more. The right identity layer will work with your personalization methods to deliver a targeted, relevant and privacy-friendly experience each and every time.



CLOSED LOOP

You understand the power of closed-loop analytics. But not all closedloop solutions are created equally. To accurately credit sales across your growing channels, you need more accurate and scalable solutions that rely on authoritative identities, not purely digital identities or stale CRM data. Authoritative closed-loop solutions also give you the depth you need to properly describe your best customers and to understand which channels are driving more sales.

OMNI-CHANNEL REMARKETING

What if you could remarket to any unknown consumer, no matter what channel they've shown an interest through? With omnichannel remarketing, you can increase contact rates by recognizing unauthenticated consumers across platforms. You can also increase conversion rates by delivering targeted offers through multiple channels, including e-mail, web, and direct mail. Using authoritative identity, you can target across channels more effectively, not just spew out random ads and hope they connect. Personalize the message to maximize results.

HE'S PSYCHED HE GOT A ROCKET. SHE'S THRILLED IT'S NOT A DRONE.

ALISHA & JASON WAGNER // A BIRTHDAY WIN-WIN

He wanted a drone to rule the skies over their cul-de-sac. To find a smarter birthday gift, his mom did a little browsing. That triggered some timely remarketing ads, and some enterprising retailer swooped in for the sale. With Neustar, your remarketing can do even more, reconnecting not just through display ads but also emails, direct mail, and even call centers. For more digital marketing insights, go to www.neustar.biz/winterfactpack.

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